



June/July 2006

Mission

Leading healthcare for the Rocky Mountain and Great Plains Regions since 1881, we provide compassionate and innovative care for patients and their families through our commitment to excellence, collaboration, education and integrity.

Vision

Building upon our tradition of excellence and caring, Presbyterian/St. Luke's Medical Center will be recognized as a leader in pioneering tertiary medicine, in a teaching environment, promoting community involvement and providing a compassionate environment for healing.

Values

Excellence...providing advanced specialty and primary care for the improvement and well-being of human life.

Integrity...doing what is right in every interaction every time.

Collaboration...working with our patients, staff, physicians, volunteers and outreach partners to provide exceptional outcomes.

Education...teaching healthcare and wellness to our patients and community, promoting the highest performance standards for staff through personal and professional growth opportunities, and for physicians through Graduate and Continuing Medical Education.



Volunteers Are the Beat in the Heart of Our Community

Message from Mimi Roberson, CEO

While patients and their families turn to our physicians, staff, and volunteers for leading care, they often need a little help with basic "every day" life. Routine tasks are hard for many to manage while they are focusing on their care or the care of a loved one.

As leaders in healthcare, we have a long history of partnering with volunteers and volunteer organizations to help create better lives for patients and their families, both at the hospital and outside the clinical setting. That is why it is my privilege to help celebrate the birth of a wonderful new volunteer organization – one that shares our mission for caring for the community and that compliments the service of our dedicated P/SL volunteers.



There with Care volunteer English Hopkins-Pedraza (middle) – shown here with P/SL Social Worker, Eni Motzer – lends her culinary skills as a caterer to prepare meals for parents and staff in our NICUs. Since starting in February 2006, English has made 720 sandwiches and hundreds of gallons of soup, bringing smiles to those she serves.

The **There With Care Program**, created in December 2005, offers a whole new enterprise of patient care that provides normalcy and everyday "life support" to families dealing with illness. P/SL OB/GYN **William Fuller, MD** and his wife introduced this amazing program to P/SL in January. Thanks to their efforts and the work of a team of volunteers, *There With Care* graciously lends helping hands to families at P/SL, offering to do those "little" things that make a huge difference.

As you can imagine – or perhaps know first hand – when a loved one is in the hospital, the last thing on anyone's mind is: "How do I get my children to soccer practice?" "When am I going to find time to clean the house?" "Will I find time to pay our bills?" "When am I going to get to the grocery store?"

The program is designed by volunteers and uses other volunteers to close the gap for patient care beyond the hospital. Founder **Paula Dupre** says, "My goal is to connect people who care about directly helping families who need them. Once we identify a family's need, we match that family with a volunteer who can offer that service. It is truly an honor to be able to step in and help someone in a crisis."

Day in and day out, everyone at Presbyterian/St. Luke's Medical Center takes care of patients and their families. We also work with dozens of other community organizations to extend the level of care possible. As a proud board member, it is important to me that you know they are here to help our patients. No task is too large, or too small. If you know of a community organization that shares our mission and you would like us to learn more about them, please contact Angie Anania at 303.869.2557.